# Wholesale Performance Reports - comparability

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| State Jurisdiction: New Yor                       | k (bv Market Area) | N                                     | ionth Ending:  |  |
|---|--------------------|---------------------------------------|--|--|
| NYNEX RETAIL                                      |                    | Actual Service Performance            |  |  |
| Metric  |                    | POTS                                  | Specials   | Feature Group D Trunks   |
| Provisioning                                      | *                  | -25-0-00                              |  |  |
| Number of Installation Orders                     |                    |                                       |  | ,  |
| Number of Installation Lines/circuits/trunks      |                    |                                       |  |  |
| Average Interval - Offered (Total)                |                    |                                       |  |  |
| Average Interval - Offered (Total - No Dispatch   | h)                 |                                       |  |  |
| Average Interval - Offered (1 - 5 lines - Dispate | ch)                |                                       | er og de side skap en og blede                       |  |
| Average Interval - Offered (6 - 9 lines - Dispate | ch)                |                                       |  |  |
| Average Interval - Offered (> 9 lines - Dispatch  |                    |                                       |  |  |
| Average Interval - Completed (Total)              |                    | 77.79.65.75.75                        |  |  |
| Average Interval - Completed (Total - No Disp     | atch)              |                                       |  |  |
| Average Interval - Completed (1 - 5 lines - Dis   |                    |                                       | 0.000.00   |  |
| Average Interval - Completed (6 - 9 lines - Dis   | patch)             | · · · · · · · · · · · · · · · · · · · | - V. S. G. M. S. | and the second s |
| Average Interval - Completed (> 9 lines - Disp    | atch)              |                                       |  |  |
| Average Interval - Offered (DS0)                  |                    |                                       |  | A SANSA SANSA SANSA  |
| Average Interval - Offered (DS1)                  |                    |                                       |  |  |
| Average Interval - Offered (DS3)                  |                    |                                       |  |  |
| Average Interval - Offered (Other)                |                    |                                       |  |  |
| Average Interval - Completed (DS0)                |                    |                                       |  |  |
| Average Interval - Completed (DS1)                |                    |                                       |  |  |
| Average Interval - Completed (DS3)                |                    |                                       |  |  |
| Average Interval - Completed (Other)              |                    |                                       |  |  |
| % completed in 1 business day - Dispatch          |                    |                                       |  |  |
| % completed in 1 business day - No Dispatch       |                    |                                       |  |  |
| % Completed w/in 2 business days - Dispatch       |                    |                                       |  |  |
| % Completed w/in 2 business days - No Dispa       | tch                |                                       |  |  |
| % Completed w/in 3 business days - Dispatch       |                    |                                       |  |  |
| % Completed w/in 3 business days - No Dispa       | tch                |                                       |  |  |
| % Completed w/in 4 business days - Total          |                    |                                       |  |  |
| % Completed w/in 5 business days - Total          |                    |                                       |  |  |
| % Completed w/in 6 business days - Total          |                    |                                       |  |  |
| % Missed Appointment - NYNEX - Total              |                    |                                       |  |  |
| % Missed Appointment - NYNEX - Dispatch           |                    |                                       |  |  |
| % Missed Appointment - NYNEX - No Dispa           | tch                |                                       |  |  |
| % Missed Appointment - Facilities                 |                    |                                       |  |  |
| Average Delay Days - Facilities Miss              |                    |                                       |  |  |
| % Installation Troubles w/in 7 Days               |                    |                                       |  |  |
| % Installation Troubles w/in 30 days              |                    |                                       |  |  |
| % Missed Appointment Customer                     |                    |                                       |  |  |

# Wholesale Performance Reports - Comparability

| State Jurisdiction: New York (by Market Area) Month | h Ending: |
|---|-----------|
|---|-----------|

| NYNEX RETAIL                                    | Actua | l Service Perfo | mance                         |
|---|-------|-----------------|-------------------------------|
| Metric  | POTS  | Specials        | Trunks                        |
| Maintenance                                     |       |                 |                               |
| Total Number of Troubles Reported               |       |                 |                               |
| Total Number (lines/circuits/trunks) in Service |       |                 | <u> </u>                      |
| Network Trouble Report Rate                     |       |                 |                               |
| Network Trouble Report Rate - Loop              |       |                 |                               |
| Network Trouble Report Rate - CO                |       |                 |                               |
| % Missed Repair Appointments                    |       |                 | ad their and the same and the |
| Mean Time to Repair - Total                     |       | <del></del>     |                               |
| Mean Time to Repair - DS0                       |       |                 |                               |
| Mean Time to Repair - DS1                       |       |                 | Comment of the second         |
| Mean Time to Repair - DS3                       |       |                 |                               |
| Mean Time to Repair - Other                     |       |                 |                               |
| Mean Time to Repair - Loop Trouble              |       |                 |                               |
| Mean Time to Repair - CO Trouble                |       |                 |                               |
| % Out of Service > 2 Hours                      |       |                 |                               |
| % Out of Service > 4 Hours                      |       |                 |                               |
| % Out of Service > 12 Hours                     |       |                 |                               |
| % Out of Service > 24 Hours                     |       |                 |                               |
| % Cleared within 24 Hours                       |       |                 |                               |
| % Repeat Reports w/in 30 days                   |       |                 | ~~                            |
| % Final Trunk Blockage                          |       |                 |                               |
| % Subsequent Trouble Reports                    |       |                 |                               |
| % B E Troubles                                  |       | <u> </u>        |                               |
| % No Trouble Found                              |       | L               |                               |
| % No Access                                     |       | <u></u>         |                               |

# **Wholesale Performance Reports - Comparability**

| itity INDIVIDUAL IC State Jurisdiction: Month Ending: |  |            | <u> </u>   |          |  |
|---|--|------------|------------|----------|--|
| Telecommunication Carrier                             | Actual Performance                               |            |            |          |  |
|   | Resale   |            | UNE        |          | Inter-   |
|   |  |            |            |          | connection                                       |
| Metric  | POTS   | Specials   | POTS       | Specials | Trunks   |
| Provisioning  |  |            |            |          |  |
| Number of Installation Orders                         | !  |            |            |          |  |
| Number of Installation Lines/Circuits/Trunks          |  |            |            |          |  |
| Average Interval Offered (Total)                      |  |            | 0.000/2000 |          |  |
| Average Interval Offered (Total - No Dispatch)        |  |            |            |          |  |
| Average Interval Offered (1 - 5 lines - Dispatch)     |  |            |            |          |  |
| Average Interval Offered (6 - 9 lines - Dispatch)     |  |            |            |          |  |
| Average Interval Offered (> 9 lines - Dispatch)       |  |            |            |          |  |
| Average Interval Completed (Total)                    |  |            |            |          |  |
| Average Interval Completed (Total - No Dispatch)      |  |            |            |          |  |
| Average Interval Completed (1 - 5 lines - Dispatch)   |  |            |            |          |  |
| Average Interval Completed (6 - 9 lines - Dispatch)   |  |            |            |          |  |
| Average Interval Completed (> 9 lines - Dispatch)     |  |            |            |          |  |
| Average Interval Offered (DS0)                        |  |            | 6. 7. 6.   |          |  |
| Average Interval Offered (DS1)                        |  |            |            |          | San          |
| Average Interval Offered (DS3)                        |  |            |            |          |  |
| Average Interval Offered (Other)                      |  |            |            |          |  |
| Average Interval Completed (DS0)                      | 30 4 3 4 5 4 5                                   |            |            |          |  |
| Average Interval Completed (DS1)                      |  |            |            |          | 300  |
| Average Interval Completed (DS3)                      |  |            |            |          |  |
| Average Interval Completed (Other)                    |  |            |            |          |  |
| % Completed in 1 business day - Dispatch              |  |            |            |          |  |
| % Completed in 1 business day - No Dispatch           |  |            |            |          |  |
| % Completed w/in 2 business days - Dispatch           |  |            |            |          |  |
| % Completed w/in 2 business days - No Dispatch        |  | 30.00      |            |          | 100000000000000000000000000000000000000          |
| % Completed w/in 3 business days - Dispatch           |  | 44.1       |            |          |  |
| % Completed w/in 3 business days - No Dispatch        |  |            |            |          |  |
| % Completed w/in 4 business days - Total              |  |            |            |          |  |
| % Completed w/in 5 business days - Total              |  | 18 27 28 E |            | 2000     |  |
| % Completed w/in 6 business days - Total              | 1  |            |            |          | -688   |
| % Missed Appointment - NYNEX - Total                  |  | 1          |            |          |  |
| % Missed Appointment - NYNEX - Dispatch               | 1  |            |            |          |  |
| % Missed Appointment - NYNEX - No Dispatch            |  | 7.35       |            |          |  |
| % Missed Appointment - Facilities                     | <del>                                     </del> |            |            |          |  |
| Average Delay Days - Facilities Miss                  | †  |            | 1          |          | <del>                                     </del> |
| % Installation Troubles w/in 7 Days                   | 1  |            |            |          |  |
| % Installation Troubles w/in 30 days                  |  |            | *          |          |  |
| % Missed Appointment - Customer                       | 1  | <u> </u>   |            |          | †  |

| Telecommunication Carrier                       | Actual Performance                      |          |          |          |                      |
|---|---|----------|----------|----------|----------------------|
|   | Res                                     | ale      | UNE      |          | Inter-<br>connection |
| Metric  | POTS                                    | Specials | POTS     | Specials | Trunks               |
| Maintenance                                     |   |          |          |          |                      |
| Total Number of Troubles Reported               |   |          |          |          |                      |
| Total Number (lines/circuits/trunks) in Service |   |          |          |          | ·                    |
| Network Trouble Report Rate                     |   |          |          |          | 1                    |
| Network Trouble Report Rate - Loop              |   |          | ·        |          |                      |
| Network Trouble Report Rate - CO                |   | •        |          |          |                      |
| % Missed Repair Appointments                    |   |          |          |          |                      |
| Mean Time to Repair - Total                     |   |          |          |          |                      |
| Mean Time to Repair - DS0                       | 100000000000000000000000000000000000000 |          |          |          |                      |
| Mean Time to Repair - DS1                       |   |          |          |          |                      |
| Mean Time to Repair - DS3                       |   |          |          |          |                      |
| Mean Time to Repair - Other                     |   |          |          |          |                      |
| Mean Time to Repair - Loop Trouble              |   |          | <u> </u> |          |                      |
| Mean Time to Repair - CO Trouble                |   |          |          |          |                      |
| % Out of Service > 2 Hours                      |   |          |          |          |                      |
| % Out of Service > 4 Hours                      |   |          |          |          |                      |
| % Out of Service > 12 Hours                     |   |          |          |          |                      |
| % Out of Service > 24 Hours                     |   |          |          |          |                      |
| % Cleared within 24 Hours                       |   |          |          | •        | -                    |
| % Repeat Reports w/in 30 days                   |   |          |          |          |                      |
| % Final Trunk Blockage                          | 20.000                                  |          |          |          |                      |
| % Subsequent Trouble Reports                    |   |          |          |          |                      |
| % CPE Troubles                                  |   |          |          |          |                      |
| % No Trouble Found                              |   |          |          |          | ]                    |
| % No Access                                     |   |          |          |          |                      |

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# Wholesale Performance Reports - Comparability

| Telecommunication Carriers                          |  |   |  |  |  |
|---|--|---|--|--|--|
| Actecommunication Carriers                          | <u> </u>   |   | ctual Performan  |  | <u> </u>   |
|   | Res  | sale                                      | ហ  | Inter-<br>connection   |  |
| Metric  | POTS   | Specials                                  | POTS   | Specials   | Trunks   |
| Provisioning  |  |   |  |  |  |
| Number of Installation Orders                       | THE EXPLOSION OF                                 | C-32-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0- | 160000000000000000000000000000000000000  |  |  |
| Number of Installation Lines/Circuits/Trunks        | 1.   |   |  | State of Calendary of the Land of the Calendary  | a terrorialisticitoris es al que la  |
| Average Interval Offered (Total)                    |  |   |  |  |  |
| Average Interval Offered (Total - No Dispatch)      |  |   | Constitution of Constitution o | commentation of the second   | A A Vinner   |
| Average Interval Offered (1 - 5 lines - Dispatch)   |  |   |  | 100  |  |
| Average Interval Offered (6 - 9 lines - Dispatch)   |  |   |  |  |  |
| Average Interval Offered (> 9 lines - Dispatch)     |  |   |  | 8  | a Destaurant of the  |
| Average Interval Completed (Total)                  |  |   |  | the state of the s |  |
| Average Interval Completed (Total - No Dispatch)    |  | 98 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -  |  |  |  |
| Average Interval Completed (1 - 5 lines - Dispatch) |  |   |  |  | ne substitutibusement annual a |
| Average Interval Completed (6 - 9 lines - Dispatch) |  | (V  |  |  |  |
| Average Interval Completed (> 9 lines - Dispatch)   |  |   |  |  | and the second of the second of the second   |
| Average Interval Offered (DS0)                      | 100000000000000000000000000000000000000          |   |  |  |  |
| Average Interval Offered (DS1)                      |  |   |  |  |  |
| Average Interval Offered (DS3)                      |  |   |  |  |  |
| Average Interval Offered (Other)                    |  |   |  | <del></del>  | Statement of the statem |
| Average Interval - Completed (DS0)                  |  |   |  |  |  |
| Average Interval - Completed (DSI)                  |  |   |  |  |  |
| verage Interval - Completed (DS3)                   |  | •   |  |  |  |
| Average Interval - Completed (Other)                |  |   |  |  |  |
| % completed in 1 business day - Dispatch            |  |   |  |  |  |
| % completed in 1 business day - No Dispatch         |  |   |  |  |  |
| % Completed w/in 2 business days - Dispatch         |  |   |  | 230000000000000000000000000000000000000  |  |
| % Completed w/in 2 business days - No Dispatch      |  |   |  |  |  |
| % Completed w/in 3 business days - Dispatch         |  |   |  | <u> </u>   |  |
| % Completed w/in 3 business days - No Dispatch      |  |   |  |  |  |
| % Completed w/in 4 business days - Total            | 1  |   |  |  |  |
| % Completed w/in 5 business days - Total            | <u> </u>   |   |  |  | an Charles in an I Can   |
| % Completed w/in 6 business days - Total            |  |   | 1  |  |  |
| % Missed Appointment - NYNEX - Total                |  |   | <u> </u>   |  |  |
| % Missed Appointment - NYNEX - Dispatch             |  |   |  |  |  |
| % Missed Appointment - NYNEX - No Dispatch          |  |   | <u></u>  |  | e lostici Norskan razveti a  |
| % Missed Appointment - Facilities                   | 1  |   |  |  |  |
| Average Delay Days - Facilities Miss                |  |   | <del>                                     </del>   |  | <u> </u>   |
| % Installation Troubles w/in 7 Days                 |  |   |  |  |  |
| % Installation Troubles w/in 30 days                | <del>                                     </del> |   | *  |  |  |
| % Missed Appointment - Customer                     | <del>                                     </del> |   | <del>                                     </del>   | <del> </del>   | 1  |

# Wholesale Performance Reports - Comparability

| ' :omi n Carriers                               | Actual Performance |          |      |          |                      |  |
|---|--------------------|----------|------|----------|----------------------|--|
|   | Resale             |          | UNE  |          | Inter-<br>connection |  |
| Metric  | POTS               | Specials | POTS | Specials | Trunks               |  |
| Maintenance                                     |                    |          |      |          |                      |  |
| Total Number of Troubles Reported               |                    |          |      |          |                      |  |
| Total Number (lines/circuits/trunks) in Service |                    |          |      |          |                      |  |
| Network Trouble Report Rate                     | 1                  | .1       | •    |          |                      |  |
| Network Trouble Report Rate - Loop              |                    |          |      |          |                      |  |
| Network Trouble Report Rate - CO                |                    |          |      |          |                      |  |
| % Missed Repair Appointments                    |                    |          |      |          |                      |  |
| Mean Time to Repair - Total                     |                    |          |      |          |                      |  |
| Mean Time to Repair - DS0                       |                    |          |      |          |                      |  |
| Mean Time to Repair - DS1                       |                    |          | 2    |          |                      |  |
| Mean Time to Repair - DS3                       |                    |          |      |          |                      |  |
| Mean Time to Repair - Other                     |                    |          |      |          |                      |  |
| Mean Time to Repair - Loop Trouble              |                    |          |      |          | <u> </u>             |  |
| Mean Time to Repair - CO Trouble                |                    | 1        |      |          |                      |  |
| % Out of Service > 2 Hours                      |                    |          |      |          |                      |  |
| % Out of Service > 4 Hours                      | ·                  |          |      |          |                      |  |
| % Out of Service > 12 Hours                     |                    | -        | •    |          | <u> </u>             |  |
| % Out of Service > 24 Hours                     |                    |          |      |          |                      |  |
| % Cleared within 24 Hours                       |                    |          |      |          |                      |  |
| % Repeat Reports w/in 30 days                   |                    |          |      |          |                      |  |
| % Final Trunk Blockage                          |                    |          |      |          | _                    |  |
| % Subsequent Trouble Reports                    |                    |          |      |          | 1                    |  |
| % CPE Troubles                                  |                    |          |      |          |                      |  |
| % No Trouble Found                              |                    |          |      |          |                      |  |

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# **Definitions:**

| Metrics:  | Definition:  |
|---|--|
| Number of Installation Orders   | Total orders received and completed. Note: There may be mu |
|   | orders per TC Purchase Order Number                        |
| Average Interval - Completed  |  |
| <ul> <li>% completed in 1, 2, or 3 business days - Dispatch</li> </ul>    |  |
| <ul> <li>% completed in 1, 2, or 3 business days - No Dispatch</li> </ul> |  |
| % Completed w/in 4, 5 or 6 business days - Total                          |  |
| % Completed w/in 5 business days - Business                               |  |
| % Completed w/in 5 business days - Residence                              |  |
| % Missed Appointment - NYNEX - Total                                      |  |
| % Missed Appointment - NYNEX - Dispatch                                   |  |
| <ul> <li>% Missed Appointment - NYNEX - No Dispatch</li> </ul>            |  |
| Missed Appointment - Facilities   |  |
| Average Delay Days - Facilities Miss                                      |  |
| % Installation Troubles w/in 7 or 30 Days                                 |  |
| % Missed Appointment - Customer   |  |
| Total Number of Troubles Reported   | Total Troubles Reported by Customer, includes CPE, and     |
|   | Subsequents. Excludes (NYNEX) Employee Administrative      |
|   | Reports.   |
| Network Trouble Report Rate   |  |
| Network Trouble Report Rate - Loop  |  |
| Network Trouble Report Rate - CO  |  |
| % Missed Repair Appointments  |  |
| Mean Time to Repair - Total   | . (  |
| Mean Time to Repair - Loop Trouble  |  |
| Mean Time to Repair - CO Trouble  |  |
| • % Out of Service > 2, 4, 12 or 24 Hours                                 |  |
| % Cleared within 24 Hours   |  |
| • % Repeat Reports w/in 30 days   |  |
| % Final Trunk Blockage  |  |
| % Subsequent Trouble Reports  |  |
| % CPE Troubles  |  |
| • %No Trouble Found   |  |
| No Access   |  |

| Services:       | POTS   | Specials  | Trunks  |
|-----------------|--|---|---|
| Retail          | Local Services that ore not designed including  Basic Res. & Bus. Dial Tone Services  Features (Call Waiting, Call Forwarding, 3 Way Calling. TT,  Analog Centrex  Non-Designed PBX  Basic Rate ISDN | All Designed services or services where no Office Equipment is required including: • Foreign Exchange Services • Digital Centrex • Private Lines • Alarm Circuits • Hi-Cap Services | iwitch Side trunks carry raffic between end office netween end offices and ta iffices Feature Group D - IXC tru (for provisioning) All Final trunks (for maintenance) |
| Resale          | Same as Retail   | Same as Retail  | NA  |
| UNE<br>         | Unbundledelements used as part of a local service or in combination by TC to create local service including:  • Local loops  • Analog switch ports  • NIDs  • House Ris                              | Designed Unbundled elements used as part of a designed service or in combination by TC to create designed service including: • Hi-Cap loop (DS1 or DS3)                             | NA  |
| Interconnection |  |   | Switch Side trunks carrying traffic between NYNEX (en offices or tandem) offices to Switch including:  • Cage to cage   |

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# Ia. Provisioning -Missed Installation Appointments: Parity Based Credits .

| Missed Installation Appointments<br>POTS Services Dispatched | Additional Rebates Per tine: |
|--|------------------------------|
| BA rate + 1.0%   | <b>\$1</b> 5                 |
| BA rate + 1.5%   | <b>\$</b> 17                 |
| 8A rate + 20%  | \$20                         |
| BA rate + 2.5%   | \$25                         |
| 8A rate + 3.0%   | \$30                         |
| BA rate + 3.5%   | \$35                         |
| BA rate + 4.0%   | \$40                         |
| BA rate + 4.5%   | \$45                         |
| BA rate + 5.0%   | \$50                         |
| BA rate + 5.5%   | \$55                         |
| BA rate + 6.0%   | S65                          |

| Missed Installation Appointments<br>POTS Service - No Dispatch | Additional Rebates PerLine: |
|--|-----------------------------|
| BA rate + To Be Determined                                     | 15                          |
| BA rate + To Be Determined                                     | 17                          |
| BA rate + To Be Determined                                     | 20                          |
| BA rate + To <b>Be</b> Determined                              | 25                          |
| BA rate + To Be Determined                                     | 30                          |
| BA rate + To Be Determined                                     | 35                          |
| BA rate + To Be Determined                                     | 40                          |
| BA rate + To Be Determined                                     | 45                          |
| BA rate + To Be Determined                                     | 50                          |
| BA rate + To Be Determined                                     | 55                          |
| BA rate + To Be Determined                                     | 65                          |

| Missed Installation Appointments .<br>Special Services | Additional Rebates Per Line: |
|--|------------------------------|
| BA rate + 1.0%   | 15                           |
| BA rate + 1.5%   | 17                           |
| BA rate + 2.0%   | 20                           |
| BA tale + 2.5%   | 25                           |
| BA rate + 3.0%   | 30                           |
| <b>BA</b> rate + 3.5%                                  | 35                           |
| BA rate + 4.5%   | 45                           |
| BA rate + 5.0%   | 50                           |
| BA rate + 5.5%   | 55                           |
| BA rate + 6.0%   | 65                           |

| % Complete Within 5 Bus. Days POTS Services Dispatched | Additional Rebates Per Line: |  |
|--|------------------------------|--|
| BA rate * 1.0%   | \$15                         |  |
| BA rate - 2.0%   | 517                          |  |
| BA rate - 3.0%   | 520                          |  |
| BA rate = 4.0%   | 525                          |  |
| EA rate - 5.0%   | 530                          |  |
| BA rate - 6.0%   | 535                          |  |
| EA rate - 7.0%   | \$40                         |  |
| BA rate - 8.0%   | \$45                         |  |
| BA rate * 9.0%   | \$50                         |  |
| BA rate- 10.0%   | <b>\$</b> 55                 |  |
| BA rate - 11.0%  | \$65                         |  |

| % Complete Within 5 Bus. Days POTS Services Non Dispatch | Additional Rebates Per Line: |  |
|--|------------------------------|--|
| BA rate - To Be Determined                               | \$15                         |  |
| BA rate - To Be Determined                               | \$17                         |  |
| BA rate - To Be Determined                               | \$20                         |  |
| BA rate - To Be Determined                               | \$25                         |  |
| BA rate - To Be Determined                               | \$30                         |  |
| BA rate - To Be Determined                               | \$35                         |  |
| BA rate - To Be Determined                               | \$40                         |  |
| BA rate - To Be Determined                               | \$45                         |  |
| BA rate - To Be Determined                               | \$50                         |  |
| BA rate - To Be Determined                               | <b>\$</b> 55                 |  |
| BA rate - To Be Determined                               | \$65                         |  |

## Ic. Provisioning \*% Installation Troubles Within 30 Days: Parity Based Credits

| % Install Troubles Within 30 Days POTS Services | Additional Rebates Per Line: |  |
|---|------------------------------|--|
| BA rate + 1.0%                                  | 515                          |  |
| BA rate + 1.5%                                  | 517                          |  |
| BA rate + 2.0%                                  | \$20                         |  |
| BA rate + 2.5%                                  | \$25                         |  |
| BA rate + 3.0% *                                | - \$30                       |  |
| BA rate + 3.5%                                  | \$35                         |  |
| BA rate + 4.0%                                  | \$40                         |  |
| BA rate + 4.5%                                  | \$45                         |  |
| BA rate + 5.0%                                  | \$50                         |  |
| BA rate + 5.5%                                  | 555                          |  |
| BA rate + 6.0%                                  | <b>\$</b> 65                 |  |

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| % Install Troubles Within 30 Days Special Services | Additional Rebates Per Line: |  |
|--|------------------------------|--|
| BA rate + 1.0%                                     | \$15                         |  |
| BA rate + 1.5%                                     | \$17                         |  |
| BA rate + 2.0%                                     | \$20                         |  |
| BA rate + 2.5%                                     | \$25                         |  |
| BA rate + 3.0%                                     | \$30                         |  |
| BA rate + 3.5%                                     | <b>\$3</b> 5                 |  |
| BA rate + 4.0%                                     | \$40                         |  |
| + 4.5%   | . \$45                       |  |
| BA rate + 5.5%                                     | <b>\$</b> 55                 |  |

## 2a. Maintenance "Out of Service > 24 Hs.: Parity Based Credits

| % Out of Service > 24 Hrs. POTS Services | Additional Rebates Per Line |  |
|--|-----------------------------|--|
| BA rate + 1.5%                           | \$15                        |  |
| BA rate + 2.5%                           | \$17                        |  |
| BA rate + 3.5%                           | \$20                        |  |
| BA rate + 4.5%                           | \$25<br>\$30                |  |
| BA rate + 5.5%                           |                             |  |
| BA rate + 6.5%                           | \$35                        |  |
| BA rate + 7.5%                           | \$40                        |  |
| BA rate + 8.5%                           | \$45                        |  |
| BA rate + 9.5%                           | \$50                        |  |
| BA rate + 10.5%                          | \$55                        |  |
| BA rate + 11.5%                          | \$65                        |  |

| % Out of Service > 24 Hrs. Special Services | Additional Rebates Per Line: |  |
|---|------------------------------|--|
| BA rate + 1.5%                              | \$15                         |  |
| BA rate + 2.5%                              | \$17                         |  |
| BA rate + 3.5%                              | \$20                         |  |
| BA rate + 4.5%                              | \$25                         |  |
| BA rate + 5.5 %                             | \$30                         |  |
| BA rate + 6.5%                              | \$35                         |  |
| BA rate + 7.5%                              | \$40                         |  |
| BA rate + 8.5%                              | \$45                         |  |
| BA rate + 9.5%                              | \$50                         |  |
| BA rate + 10.5%                             | \$55                         |  |
| BA rate + 11.5%                             | \$65                         |  |

### 2b. Maintenance - % Repeater Within 30 Days: Parity Eased Credits

| % Repeaters Within 30 Days POTS Services | Additional Rebates Per Line: |  |
|--|------------------------------|--|
| BA rate + 1.0%                           | \$15                         |  |
| BA rate + 1.5%                           | \$17                         |  |
| BA rate + 2.0%                           | \$20                         |  |
| BA rate + 2.5%                           | \$25                         |  |
| BA rate + 3.0% .                         | \$30                         |  |
| BA rate + 3.5%                           | \$35                         |  |
| BA rate + 4.0%                           | \$40                         |  |
| BA rate + 4.5%                           | \$45                         |  |
| BA rate + 5.0%                           | \$50                         |  |
| BA rate + 5.5%                           | \$55                         |  |
| BA rate + 6.0%                           | \$65                         |  |

| . % Repeaters Within 30 Days<br>Special Services | Additional Rebates Per Line: |
|--|------------------------------|
| BA rate + 1.0%                                   | 15                           |
| <b>BA</b> rate + 1.5%                            | 17                           |
| <b>BA</b> rate + 2.0%                            | 20                           |
| <b>BA</b> rate + 2.5%                            | 25                           |
| 8A rate + 3.0%                                   | 30                           |
| BA rate + 3.5%                                   | 35                           |
| BA rate <b>+ 4.0%</b>                            | 40                           |
| <b>BA</b> rate + 4.5%                            | 45                           |
| <b>BA</b> rate + <b>5.0</b> %                    | 50                           |
| <b>BA</b> rate + 5.5%                            | 55                           |
| <b>BA</b> rate + 6.0%                            | 65                           |

#### The Key performance metrics are as follows:

### 1. Provisioning-Parity Based Credits:

- a) Missed Installation Appointments Excluded are customer misses, including carrier misses, customer not ready, no access or other reasons where the customer or ANTC caused the miss.
  - 1) Resale:
    - POTS Services Dispatch
    - POTS Services No Dispatch

- Special Services (Combined Dispatch and No Dispatch)
- **2)** *UnbundledNetwork Elements:* 
  - POTS Services -Dispatch
  - POTS Services No Dispatch
  - Special Services (Combined Dispatch and No Dispatch)
- b) Completed within Interval Measure % Completed within 5 (business) Days: (POTS type services) Excluded will be orders with service requested beyond the offered or standard interval or for which there was a customer missed appointment. Excludes orders with greater than 5 lines per order.
  - 1) Resale:
    - POTS Services Dispatch
    - POTS Services No Dispatch
  - 2) UnbundledNetwork Elements:
    - POTS Services Dispatch
    - POTS Services No Dispatch
- c) Provisioning Quality: % Installation Troubles within 30 days of Installation date: Included will be trouble reports on an installed line, where the trouble was found to be in the BELL ATLANTIC network (Disposition Codes 3 or 4 = Outside Plant, Disposition Code 5 = Central Office

  Equipment/Translation) Excluded are CPE troubles, and troubles dosed due to lack of customer action)
  - 1) Resale:
    - POTS Services
    - Special Services
  - 2) Unbundled Hetwork Elements:
    - POTS Services
    - Special Services
- 2. Maintenance "Parity Based Credig:
  - a) Resale and UNE Service Outage Duration Out of Service Over 24 Hours. BELL ATLANTIC shall credit the ANTC the amounts set forthbelow. Excluded will be reports where access was required but not available during the first 24 hours

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- I) Resale:
  - POTS Services
  - Special Services
- 2) Unbundled Network Elements:
  - POTS Services
  - Special Services
- c) Maintenance Quality: % Reputed Trouble Reports within 30 days of original report: Included will be trouble reports on a line, where the repeated trouble was found to be in the BELL ATLANTIC network (Disposition Codes 3 or 4 = Outside Plant, Disposition Code 5 = Central Office Equipment/Translation) Excluded are CPE troubles, and troubles closed due to lack of customer action)
  - 1) Resale:
    - POTS Services
    - Special Services
  - 2) Unbundled Network Elements:
    - POTS Services
    - Special Services

For any credit or damages to apply the following are requirements of ANTC

- 1) New Unbundled Link Orders:
  - ANI to ANTC number. verification successful from DEMARC by BELL ATLANTIC field technician
  - All order information submitted by ANTC is valid (e.g., street address, end user LCON.
     Floor/unit number, cable pair assignment).
  - Customer (enduser) available at appointed date.
  - Orders completed as submitted without cancellation after Order Confirmation
- 2) New Resale Orders:
  - All order information submitted by ANTC is valid (e.g., street address, end user LCON.
     Floor/unit number, able pair assignment).
  - Customer (end user )available at appointed date.
  - Orders completed as submitted without cancellation after Order Confirmation
- 3) Het Cut Unbundled Link Orders:

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- Verifiable ANTC dial tone at POT bay testable by BELL ATLANTIC through appropriate tie cable pair as provided by ANTC on the Service request.
- Accurate account and end user information submitted on service request.
- Accurate lie cable pair and assignment provided by ANTC on service request.
- Orders completed as submitted without cancellation after Order confirmation.

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#### ATTACHMENT PA

#### PRICING SCHEDULE-ANTC/NYNEX

All prices are subject to the continuing jurisdiction of the NY Public Service Commission.

I. Reciprocal Compensation shall **equal** the rate set forth in the **Parties'** applicable tariffs as determined by the weighted average call volume distribution by time of day. Such rate for the first six months shall be:

Rate = \$.00815 per minute

**Negotiated** Rate

The rate for reciprocal compensation is to be adjusted bi-annually based upon the rates and formula set forth below in this Pricing Schedule. The first adjustment shall occur on April 1, 1998 and future adjustments every six (6) months thereafter.

Reciprocal Compensation Calculation:

A Time of Day Definitions - YT PSC 914 Tariff Sec. 41.7 (A) (1)

B. Base Rates - Per Minute of Use NYT PSC 914 Tariff Sec. 10.4.1 (A)(1) NYT PSC 914 Tariff Sec. 10.4.1 (B)(1)

C. Formula Used for determining Reciprocal Compensation:

(% Day Traffic + % Evening Traffic + % Night Traffic = 100% for each Party)

ANTC-Originated Dav Minutes + NYNEX - Originated Dav Minutes \*Dav Rate

Total ANTC + "

Minutes

ANTC-Originated Evening Minutes + NYNEX Originated Evening Minutes \*Evening Rate

Total ANTC -- "E Minutes

+
ANTC-Originated Night Minutes + NYNEX - Originated Night Minutes \*Night Rate

Total ANTC + \*\* E Minutes

II. Information Services Billing and Collection

Fee = \$.05 per message

**Negotiated Rate** 

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### III. Tandem Transit Service (TTS)

A Rate = \$.004463 per minute

Negotiated Rate

The rate for Tandem Transit Service is to be adjusted based on the rates set forth in the **NYT PSC 914** Tariff, as amended from time to time, and the actual ANTC time of day traffic distribution ratios on a semi annual basis. The first adjustment shall occur on April 1,1998.

### B. Dedicated Transiting Service

Rate = twice the applicable Service Access Charge ("SAC")

2 X (\$1.90) DSO

NYT PSC 916 Tariff Sec. 5.6.1.7.(F)

2 X (\$3.51) DS1

2X (S35.87) DS3

# IV. Interim Telecommunications Number Portability

### A Monthly Charges

Rate per **Businesses** Number = **S2.00** 

Rate per Residential Number = \$1.00

No additional charges shall apply for interim number portability. including additional per-path, per-port, or usage-related charges, except for third Party and collect calls.

# B. Non-recurring **Charge**

Rate = \$20.00 p a ported number

Non-recurring charges only apply when interim number portability is ordered separately from an unbundled link

C. Access revenues associated with ported numbers are Reciprocal.

Monthly Rat Rate = \$6.88 • per ported Business line Monthly Flat Rate = 54.82 • per ported Residence line

\*Based on the monthly average access revenue received from IXC calls terminated on a residential line and business line, respectively. The Rates are to be updated every six (6) months or when the FCC or PSC approves revisions to the applicable rates.

#### V. IntraLata 800

Reciprocal Compensation (refer to I above).

Compensation for records exchanged = \$.00415 per record
TELRIC filed cost study

800 Database inquiry = \$.001265 per database inquiry

**NYT PSC 914** Tariff Sec. 10.4.3 (C)

#### VI. Unbundled Links

#### A Monthly Rates

Monthly Rates for all unbundled links described in Section 14 will be the rates specified by the Commission, as amended from time to time, subject to the provisions of the NYT PSC 916 Tariff Sec. 5.5.2.

#### VII. 911/E911 Interconnection

For each **trunk** interconnecting to the Telephone Company's 911 hub or E-911 hub/tandem and access all subtending Public Safety Answering Points:

Monthly Rate = \$252.00 per unequipped D\$1 Port

Negotiated Rate

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Monthly Rate = \$100.00 per Voice Grade trunk activated and quipped on the DS1 Part

Negotiated Rate

#### VIII. Wholesale **Discounts**

A. Month-to-month discounts

Discounts are set forth in the NYPSC Tariff No. 915, as amended from time to time.

B., Term and Volume Discounts

To be negotiated on receipt of a Bona Fide Request.

- IX. (A) Directory Assistance Services
  - (1) Directory Assistance

| Per Request | SGAT |
|-------------|------|
|-------------|------|

Each Request for Information per one telephone number, with "EX branding

so39

Each Request for Information per **one** telephone number, with ANTC branding

. so39

Each Request for Information per one telephone number, without branding

\$0.33

### (2) Directory Assistance Call

;

Per Request SGAT

Completion (DACC) #: Each Request for Information per one telephone number, with NYNEX branding plus call completion

s0.52

Each Request for Information per one telephone number, with ANTC branding plus call completion 50.58

# These rates are in addition to the UTTC, TTSC & UNRCC or UCRCC which are set forth in the NYT PSC 914 and 916 tariffs, as amended from time to time

## (3) Directory Assistance Volume/Term Discounts

| Monthly Billed        |        | ————Term Commitments———— |             |         |
|-----------------------|--------|--------------------------|-------------|---------|
| DA Volume             | l Year | 18 Months                | 2 Years     | 3 Years |
| <b>\$0 -</b> 1999     | 5%     | 10%                      | 14%         | 18%     |
| \$2000 - 5999         | 7%     | · 12%                    | 16%         | 20%     |
| 56000 <b>- 9999</b>   | 10%    | , <b>15%.</b>            | <b>19</b> % | 23%     |
| Above <b>\$10,000</b> | 13%    | 18%                      | 22%         | 26%     |

This Discount only applies to retail OS/DA and does not apply if ANTC elects to pay rates in (1) and (2) above.

NYT PSC 900 Tariff Sec. 9.L(4)(a)

Discounts apply only for amounts in the applicable range. For example, under a one year term commitment with a monthly biiled **DA** volume of \$2,500, the first 51,999 would be discounted **a** five percent (5%) and the remaining \$501 at seven percent (7%). Discount will apply to branded DA and the DA portion of DACC.

|             | (4)    | Record Charges  EMR format * per record charge  | TELRIC Cost Study           |  |  |
|-------------|--------|---|-----------------------------|--|--|
|             |        | Monthly Access Charge Each Search Request       | \$4,000 SGAT<br>50,038 SGAT |  |  |
| <b>(</b> B) | Inwa   | vard Operator Services                          |                             |  |  |
|             | (1)    | BLV Per work second                             | s0.02 SGAT                  |  |  |
|             | (2)    | BLV/I Per work second                           | 50.02 SGAT                  |  |  |
|             | (3)    | Branding surcharge (if applicable)              | 50.06 SGAT                  |  |  |
| (C)         | 0+/1∕₁ | lechanized Operator Calls#                      | Per Request SGAT            |  |  |
|             | (1)    | Calling Card Per request                        | \$0.125                     |  |  |
|             | (2)    | Collect Per request                             | S0.159                      |  |  |
|             | (3)    | Third Number Per request                        | S0.159                      |  |  |
|             | (4)    | Branding surcharge (if applicable)  Per request | S0.06                       |  |  |

# These rtess are in addition to the UTTC, TTSC & UNRCC or UCRCC which are set forth in the NYT PSC 914 and 916 tariffs, as amended from time to time.

(D)

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| 0- Op | perator Handled Calls #                    | <u>SGAT</u> |
|-------|--|-------------|
| (1)   | Per work second Plus                       | \$0.015     |
| (2)   | Collect & Bill to Third Number Per request | 50.007      |

(3) Branding surcharge (if applicable)

\$0,06

# These rates are in addition to the **UTTC, TTSC & UNRCC** or **UCRCC** which are **set** forth in the NYT **PSC 914** and **916** tariffs, as amended from time to time

| Œ)  | Operator Emergency Bulletin Service |  |        |      |
|-----|-------------------------------------|--|--------|------|
| • • | -                                   | Per <b>132 Lata</b> bulletin. per year | S81.18 | SGAT |

| (F) | TOPS Trunk Ports Service Access Charge. | <u>Remming</u><br><b>S21.87</b> | Non-recurring 5315.06 | SGAT |
|-----|---|---------------------------------|-----------------------|------|
|     | Per TOPS Port                           | \$4.31                          | N/A                   | SGAT |
| (G) | DS1 <b>IOF</b> for Dedicated Trunk      | <b>PSC 916</b> Tar              | iff <b>Sec.5.3.4</b>  |      |

# Unbundled Network Eleverts

# These rates are in addition to the UTTC, TTSC & UNRCC or UCRCC which are set forth in the NYT PSC 914 and 916 tariffs, as amended from time to time.

| Usage Detail Recording         | Monthly Rate      | T E W C cost study. |
|--------------------------------|-------------------|---------------------|
| -per record processed          | <b>\$</b> 0.00415 | ·                   |
| -per record <b>transmitted</b> | S0.00117          |                     |
| -per tape/cartridge            | \$20.12           |                     |

## XI. Meet Point Billing

X

| <b>EMR</b> format per i | record charge | 5.00415 | T E W C Cost Study |
|-------------------------|---------------|---------|--------------------|
|-------------------------|---------------|---------|--------------------|

| XII. | LIDB Query: | <b>\$0.001411</b> .               |
|------|-------------|-----------------------------------|
|      |             | NYT PSC 914 Taciff Sec. 10.43 (D) |

#### XIII. Service Charges:

| TC Not Ready -per occurrence | Non-Recurring Charge                                  |
|------------------------------|---|
| Technician Dispatched Out    | 9157.00 <b>NYT</b> PSC 916 Tariff <b>Sec. 5.5.2</b> ! |
| (OffCompany Premises)        | NYT PSC 900 Tariff Sec. 26                            |

| Technician Dispatched I | n |
|-------------------------|---|
|-------------------------|---|

(OnCompany premises) 559.00 NYT PSC 916 Tariff Sec. 5.5.2 NYT PSC 900 Tariff Sec. 26

Trouble Dispatch - Misdirect Technician Dispatched Out

Non-Recurring Charge

(OffCompany Premises)

S157.00 NYT PSC 916 Tariff Sec. 5.5.2 NYT PSC 900 Tariff Sec. 26

Technician Dispatched In (On Company premises)

259.00 NYT PSC 916 Tariff Sec. 5.5.2 NYT PSC 900 Tariff Sec. 26

Line Connection Charge includes the work associated with central office wiring, recent change memory, bureau coordination, and updates to the loop database.

Line Connection Charge

550.05

NYT PSC 916 Tariff Ser 5.5.2

NYT PSC 900 Tariff Sec. 14.A.3(3)

Installation Dispatch (Two Wire Analog) - Charge applies per Dispatch

1 Link 519.00 NYT PSC 916 Tariff Sec. 5.5.2 **2-9** Links \$19.00 ·

NYT PSC 900 Tariff Sec. 14.A.3(2)

10 or more Links 519.00

# XIV. Time and Materials Charges

#### **Time**

| Labor Rate. Per Hour or Fraction thereof | SGAT    |
|--|---------|
| - Service Representative - Regular       | s44.98  |
| - Service Representative - Expedite      | 559.65  |
| - Technician - Regular                   | S60.79  |
| - Technician - Expedite                  | \$73.54 |

#### XV. Unbundled Interoffice Dedicated Facilities

|                      |                    | Recurring | <b>Nonrecurring</b> |
|----------------------|--------------------|-----------|---------------------|
| DSI                  |                    |           |                     |
| Inter-Office Mileage |                    |           |                     |
| _                    | 1. Fixed           | \$110.00  | \$634.17**          |
| • •                  | 2. Per Mile Charge | 50.72     | n/a                 |

| DS3<br>Inter-Office Mileage                        | 1. Fixed<br>2. Per Mile Charge   | \$911.00<br>520.10                                  | \$863.21**                 |
|--|--|---|----------------------------|
| Optical OC-3<br>Inter-Office Mileage               | <ol> <li>Fixed</li> <li>Per Mile Charge</li> </ol>                                     | \$1365.00<br>\$60.31                                | \$863.21**                 |
| Optical oc - 12<br>Inter-Office Mileage            | 1. Fixed<br>2. Per Mile Charge   | \$4145.00<br>3241.12                                | \$1001.61 <b>**</b><br>n/a |
| OC-48 or <b>STS-I</b> (NBI<br>Inter-Office Mileage | TR)  1. Fixed 2. Per Mile Charge   | <b>\$9768.00</b> \$375.81                           | \$1135.02**<br>n/a         |
|  | ng<br>DS1 to DS0 (110 <b>mux)</b><br>DS3 to DSI (3/1 mux)                              | <b>\$445.11**</b><br>\$223.52                       | 0**<br>0**                 |
| Service Access Charge                              | DS1, per termination DS3, p a termination OC-3, p a termination OC-12, per termination | Recu<br>\$4.31<br>\$63.98<br>\$16.00**<br>\$16.00** | <u>ming</u>                |

Interim rate based on rates previously proposed by NYT in Cases 95-C-0657, 94-C-0095, 91-C-1173, except interim SAC rates for OC-3 and OC-12. Interim rates are subject to true-up based on the permanent rates set by the NY PSC in the referenced proceeding. On the earliest of the date (the 'Rate Determination Date") on which (x) any permanent rate and/or rate structures for such items are tariffed or otherwise applied by NYT pursuant to applicable effective Commission orders, decisions, rules or regulations or (y) the Parties shall agree to any such permanent rate and/or rate structures for such items, the rates and/or rate structures so adopted or approved or agreed upon (each, a "Permanent Rate") shall apply in lieu of the Interim Rates with respect to such items. Within 90 days after the Rate Determination Date of any Permanent Rate with respect to any item (i) if the aggregate amounts paid by ANTC for such item under this Agreement during the period prior to the Rate Determination Date shall exceed the amount which would have been payable by ANTC if the Permanent Rate (which may be zero) had been applicable during such period, then NYT shall refund to ANTC such excess or (ii) if the aggregate